

always be congruent. Please be aware of this and encourage students to take notes during their appointment to minimize confusion and produce a tangible point of reference.

Back to you. Our peer tutors are familiar with the general requirements for some courses but not with instructor-specific requirements. They rely on students' understanding of these requirements and might, therefore, need to send the student back to you with specific questions.

Misguided expectations. If students tell you they visited the Writing Centre and did not find